

PERSONAL DATA PROCESSING NOTICE

This Notice applies to the processing of personal data carried out by NATURALA d.o.o., Nikole Šubića Zrinskog 28, Slatina, as the Data Controller (hereinafter: the Company, as the Data Controller).

I. Which Personal Data We Process and for What Purpose

The Company processes personal data for the following purposes:

- a) for the purpose of concluding and performing contracts (e.g., with business partners, suppliers, etc.), including the delivery of goods, administrative purposes such as communication, invoicing and payments, verification of the identity of business partners and their ultimate beneficial owners, communication before entering into a contract and during the contractual relationship, and sanctions screening (contact details, names of legal representatives and beneficial owners, payment information);
- b) for monitoring entry to and exit from the Company's premises, maintaining visitor records, protecting property and individuals, and video surveillance (name and surname, personal identification number (OIB), identification document details, video recordings), based on the Company's legitimate interest;
- c) for the recruitment and selection of current and prospective job candidates with the Data Controller (name and surname, OIB, contact details, work experience, education, and other information contained in candidates' résumés);
- d) processing of website visitor data based on the Company's legitimate interest
- e) processing of former employees' personal data (name and surname, OIB, and data recorded in accordance with legal regulations) for compliance with legal obligations.

If your personal data is collected on the basis of legitimate interest, you have the right to object to such processing. In that case, the Company, as the Data Controller, may no longer process your personal data unless it demonstrates compelling legitimate grounds for processing that override the interests, rights, and freedoms of the data subject, or for the establishment, exercise, or defense of legal claims.

II. Who Has Access to Your Personal Data

Access to personal data may be granted to Company employees who have limited access and processing rights necessary for performing their job duties. Such employees are required to maintain the confidentiality of personal data and act in accordance with privacy notices, policies, procedures, other internal regulations, and contractual obligations undertaken by the Company.

To the extent necessary and permitted by law, and in order to achieve the purposes for which personal data was collected and/or processed, the Company may share personal data with third-party recipients such as:



- a) Service providers who, based on specific agreements, provide services that may include the processing of personal data of the Company's business partners, such as accounting, legal, or IT service providers;
- b) Public authorities or privately owned legal entities where the Company is legally required to provide personal data or where such disclosure is necessary to protect the Company's rights and interests;
- c) Affiliated persons or entities where justified on the basis of the Company's legitimate interest.

III. Your Obligations

The data subject is responsible for the accuracy and updating of the personal data provided to the Company. The data subject undertakes to notify the Company of any changes to personal data without undue delay.

IV. Your Rights

In relation to the protection of personal data, data subjects have the following rights:

- a. the right of access to personal data, including the right to obtain confirmation as to whether personal data is being processed and, where that is the case, access to the personal data and information about the processing, as well as a copy of the personal data being processed;
- b. the right to correction of inaccurate and completion of incomplete data;
- c. The right to erasure of personal data, particularly where the data is no longer necessary for the purposes for which it was collected, where it has been processed unlawfully, where erasure is required to comply with a legal obligation, or where consent has been withdrawn;
- d. The right to restriction of processing;
- e. The right to object to the processing of personal data;
- f. The right to lodge a complaint with a supervisory authority.

The Company will take all measures necessary to enable data subjects to exercise the above rights. However, in certain cases, the exercise of these rights may be restricted or excluded, for example where exercising a particular right would conflict with the Company's legal obligations.

V. Retention Period

Personal data will be processed until the purpose of processing has been fulfilled or for the period prescribed by the Company's internal personal data retention policies or applicable laws.

The Company may be required to retain certain personal data permanently, as provided for by the Company's internal regulations and applicable legislation.

The Company will maintain personal data accurately and up to date based on the information provided by the data subject.

Upon expiry of the period necessary or prescribed for processing personal data, the Company will securely delete or destroy such personal data.

VI. How We Protect Your Personal Data



The Company implements technical and organizational security measures in accordance with accepted professional standards to protect and ensure the confidentiality, integrity, and availability of processed personal data; to prevent unauthorized use or access to personal data; and to prevent personal data breaches (security incidents).

VII. Contact Regarding Personal Data Protection

For any additional information, you may contact the Company by email at: zastita.podataka@naturala.eu or by written correspondence sent to the Company's address marked: "Personal Data Protection".

VIII. Amendments to This Notice and Consolidated Version

This Notice applies from 27 of January 2026 and may be amended from time to time. The latest version is available on Naturała's website.